

Safe and smart with the Ecotour

For your own safety, we kindly ask you to strictly follow the guidelines below and to inform all participants in advance. Failure to comply will result in exclusion from the tour.



1. The number of participants is limited to a maximum of 20 people per tour. Larger groups will be split and guided through the facility at staggered times.



2. High-visibility vests provided must be worn at all times while on the premises.



3. Sturdy footwear is required. The tour takes place on grating floors and staircases and requires full mobility. Participation is therefore not possible for persons with limited mobility or those requiring walking aids (e.g. crutches, walkers).



4. In-ear headphones are provided for the tour, but they are not compatible with hearing aids. We cannot guarantee an optimal listening experience for affected individuals. The use of personal Bluetooth headphones is not permitted. Wired headphones may be brought along.



5. Smoking is prohibited throughout the entire premises.



6. Audio recordings, photography, and filming are not permitted for safety and data protection reasons. In case of violations, we reserve the right to exclude the person concerned from the tour. Additionally, civil claims may arise, particularly for injunctive relief and damages.



7. Children may only participate in the tour if accompanied and supervised by an adult.



8. For safety reasons, participation is not permitted for pregnant women.



9. For safety reasons, participation is not permitted for persons with implanted medical devices (e.g. pacemakers, cochlear implants, or magnetically fixed hearing aids).

Participation is at your own risk. Instructions given by staff must be followed. We are only liable for property damage in cases of intent or gross negligence, insofar as permitted by law. Otherwise, liability is governed by statutory provisions. In the event of violations of these safety guidelines, liability is excluded to the extent permitted by law. We also reserve the right to exclude individuals from the tour at any time.

We wish you many interesting impressions during your visit to our facility!
Our association Helping Hands welcomes voluntary donations.